# Terms of Reference for the My Home, My Future, My Choice Residents Group

### **Background**

The My Home, My Future, My choice Residents Group has been set up in response to the feedback from the public conference and scheme visits held in September and October 2009 following approval by the Council of the Older Person's Housing and Support Strategy.

### **Purpose**

The purpose of this group is to provide residents of Redditch a way of influencing officer's proposals, on the implementation of the Action Plan, to the Executive Committee by offering the benefit of their experiences, views and needs.

#### **Focus**

The main focus of the group will be developing, with officers, local lettings plans, improved communication and development of the website. We will also be involved in visits to properties with Councillors and Capital plus being involved in the feedback of the consultation by helping the officers to develop the conference.

# The group will consist of:

- residents of Redditch ~ (includes tenants and owner occupiers)
- the Older Person's Housing and Support Strategy Project Group
  - Sharon Powell, Trainee Housing Manager
  - Carol Cockette, Older Persons and Special Needs Housing Team Leader
  - Emma Cartwright, Housing Performance and Database Manager
- Councillors will be invited to attend
- Liz Tompkin, Head of Housing Services will be invited to attend

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### **Decision Making**

As a group we can put forward ideas and suggestions for the newsletter and web pages. For the newsletter final approval from the Head of Service and the Communications team is required. For the website the owner of the pages makes the final decision.

As a group we can devise the local lettings plan however this is subject to agreement from Council.

All the groups' ideas and suggestions will be collated with the rest of the consultation carried out and put forward in the report officers are sending to Council.

Decisions regarding which schemes are designated as sheltered are not for this group. Council will make these decisions based on the report produced by officers.

All members decided that when making decisions within the group we would go with the majority. However the views of the minority would be recorded.

#### Resources

Council resources will be used to type up the meeting notes and distribute anything that is produced, pay for postage etc.

## **Frequency of Meetings**

Meetings will be held of the last Thursday of the month at 2pm.

#### **Communications**

Members of the group will receive communications as per their completed contact details and preferred method of contact sheet.

### Conduct

We agreed that in order to keep the meetings on track and for the comfort of everyone attending attendees would listen to all

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viewpoints, enable all to have the viewpoint heard and respect the decision of the majority

Attendees would also be expected to avoid personal issues and represent all Borough residents. However it is recognised that to illustrate a point it may be appropriate to draw on personal experiences.

We felt it was fair for there to be a commitment to the group from all members and that it would be courteous to inform the Officers if you are unable to attend a meeting.

# **Contact Details of the Older Person's Housing and Support Strategy Project Group**

- Sharon Powell ~ Trainee Housing Manager, 01527 64252 ext 3825
- Carol Cockette ~ Older Person's and Special Needs Housing Team Leader, 01527 64252 ext 7601
- Emma Cartwright ~ Housing Performance and Database Manager, 01527 64252 ext 3994